

**RAM**  
CERTIFIED  
COLLISION REPAIR



Detachable Tow Card



In the event of a collision

**It's your right  
to choose where your  
vehicle is repaired.**

Drive or have your vehicle towed by:  
**City Wide Towing 403-287-9111**

**RAM**  
CERTIFIED  
COLLISION REPAIR



**IN THE EVENT OF A COLLISION**



**COURTESY COLLISION  
403-255-4334**

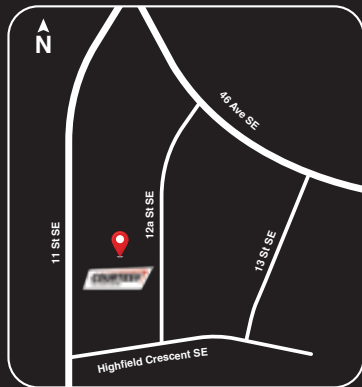
Detach this no-charge tow card, hand to tow truck driver, and insist your vehicle be towed to:

**RAM**  
CERTIFIED  
COLLISION REPAIR



### Courtesy Collision

5050 11 Street SE  
Calgary, Alberta  
T2H 2Y5  
403-255-4334



## YOUR RAM CERTIFIED COLLISION REPAIR FACILITY... IS COURTESY COLLISION.

There are many things to consider when getting your Ram repaired. Is the shop certified? Is the technician qualified? Do they use authentic Ram Mopar parts? Will they get my vehicle back to its pre-accident condition? When you use a Ram Certified Collision Repair Facility, the answer is yes to all of the above.

### TRUST US TO MAKE IT EASY FOR YOU

We will make estimating and insurance approvals anxiety-free. For fast approvals, we will communicate proactively with your insurer by transmitting images and information digitally along with working with your adjuster directly to get you back on the road quickly and efficiently.



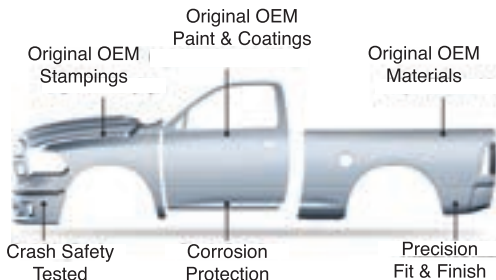
## DESIGNED TO FIT

Generic aftermarket parts often can't match Mopar's precision. In fact, studies show that generic parts deviate considerably in their accuracy of fit, due to dimensional variance, and that as many as four out of five non-OEM (Original Equipment Manufacturer) aftermarket crash parts are inferior to OEM parts.\*

They're the same parts and components used at the factory to build your vehicle. It's a difference you can see:

- ✓ They install with a precise, good-as-new fit.
- ✓ Eliminate odd gaps, mismatched or slightly "off" alignments.
- ✓ Utilize the same quality materials, paints and coatings to match your vehicle.
- ✓ Maintain the same level of corrosion protection as your vehicle did when it was new.





\*Based on the Crash Part Certification Study by the Department of Consumer Affairs and Bureau of Automotive Repair (BAR), in consultation with the California Department of Insurance.

## KEEPING YOUR VEHICLE LIKE NEW

Keeping your vehicle “like new” helps ensure you’ll get the greatest return on your investment at the time of resale. Also, if you lease your vehicle, you’ll be expected to return it “up to standard,” otherwise, you may be required to pay additional termination charges. Authentic Collision Repair Parts by Mopar help protect you and your investment, and help minimize the possibility that your vehicle will lose some of its value unnecessarily.

## QUICK AND CORRECT. DELIVERED WITH A LIMITED LIFETIME WARRANTY.

We practice a “fix it right the first time” philosophy. Using our advanced production system, accompanied by state-of-the-art equipment and factory-trained technicians, we will repair your vehicle back to showroom-like condition.

We guarantee that all repairs carried out on your vehicle will meet or exceed industry standards and we always strive to deliver 100% satisfaction. We stand behind our workmanship with a limited lifetime warranty on all repairs performed. In addition, parts are subject to manufacturer’s warranty if applicable.



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**RAM**  
CERTIFIED  
COLLISION REPAIR



to restore your vehicle to  
its original factory standards.



Our fully equipped collision repair shops can handle your auto body repair needs. We operate closely with insurance companies to ensure that your vehicle returns to a like-new state quickly. The paint shop works tirelessly to match all colours and trims, yielding a factory-quality finish. From a mild fender bender to a more serious car crash, no one likes a car accident. Allow our trained professionals to complete your automobile restoration to manufacturer-specified standards.

## WHY CHOOSE AN AUTOCANADA COLLISION CENTRE?

In the unfortunate event of an accident, trust an AutoCanada Collision Centre to take the utmost care in repairing your vehicle. With several locations and our vast coast-to-coast network of dealers, we can expedite repairs so your vehicle is returned as good as new in no time to the highest level in accordance with modern industry & OEM standards.

We know every manufacturer builds its vehicles differently. Our goal at AutoCanada Collision is to repair your vehicle back to the way it was built, the way it was meant to be.



Complimentary  
Repair Estimates



Windshield &  
Glass Repair



Paint  
Refinishing



Interior & Exterior  
Details



Dent Removal



Valet & Car Rental



Our highly skilled certified technicians are I-Car Professionals who take pride in their work and are continually upgrading their education and training to ensure they execute the highest quality repairs.

Membership in professional trade associations indicate that our facility is keeping up with the latest repair techniques and procedures.



## DETAILED & RESPONSIBLE CARE



We are proud to host environmentally friendly waterborne paint technology at all our collision centres instead of using materials containing harsh chemicals. Our certified technicians offer consistent, professional and accurate auto repair services using environmentally friendly practices in order to better serve your vehicle and the community.

# WHAT TO DO IN THE EVENT OF A COLLISION

- 1 Ensure safety of all occupants.  
Call 911 if anyone is injured.
- 2 Move vehicles to a safe location (if driveable).
- 3 **Do not sign anything for anyone other than the police!**
- 4 At the scene, fill out the collision data form provided on the following pages.  
Both your insurance company and the police collision reporting centre will require this information to process any claims.
- 5 Remember to use the **detachable tow card** on front cover of this brochure to provide directions and instructions.

## How do I report a traffic collision?

There are two ways to report a collision:

If there are injuries or one or more of the vehicles is un-drivable please call **403-266-1234** or **911**.

If there are no injuries and the vehicles are drivable, the collision can be reported at any district office.

## If necessary, contact the police.

Police .....	403-266-1234
Emergency .....	911
Courtesy Collision.....	403-255-4334
City Wide Towing.....	403-287-9111



## COLLISION REPORTING CENTRES

☐ **Calgary Police Service Headquarters - Westwinds**  
5111 47 St. N.E.  
Calgary, AB T3J 3R3  
**403-428-2200**

### Hours of Operation

Mon - Fri ..... 7:00 am - 6:00 pm

Closed statutory holidays

Closed weekends

For more information about District locations around Calgary and surrounding areas:

**[www.calgary.ca/cps/Pages/Calgary-Police-Service-district-offices.aspx](http://www.calgary.ca/cps/Pages/Calgary-Police-Service-district-offices.aspx)**

**A collision must be reported if...**

**Damage exceeds \$2,000, there are any injuries, or a criminal offence occurred (impaired driving, hit and run etc.)**

**These pages are for personal use and contain information you may need with your insurance company or if reporting the occurrence to the Police.**

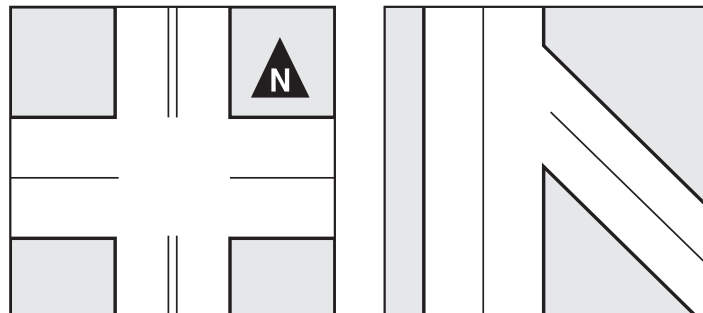
## COLLISION INFORMATION

Date:	Time:
Specific Location:	Direction of Travel:
Officer:	Badge:
Incident number:	

## OTHER DRIVER + VEHICLE INFORMATION

Other driver name:	Plate number:	
Driver's licence number:	Make and colour:	
Address:	Owner (if not the driver):	
	Address:	
Contact numbers:		
Home:	Work:	Insurance company:
Cell:	Policy number:	Expiry:

## COLLISION DIAGRAM



**D** - Driver    **1** - Other Driver #1    **2** - Other Driver #2

## WITNESS INFORMATION

Witness name:
Address:
Phone number:
Licence plate number:



**Take photos of everything that might assist in reporting the collision:**

The accident scene and surrounding area, including vehicle positions, collision points, skid marks, debris field, nearby signs/signals and physical injuries.

## GLASS & WINDSHIELD REPAIR

At some point in your vehicle's lifetime you may require glass or windshield repair or replacement. Your vehicle's glass and windshields can become cracked, chipped, or scratched in the course of daily use. Windshields will also deteriorate over time due to factors like the sun, dirty windshield wipers and general debris from the road.

Our glass repair services include:

- ✓ Front & rear windshield repairs
- ✓ Windshield replacement
- ✓ Safety system recalibration
- ✓ Car window & power window repairs
- ✓ Competitive pricing & insurance claims assistance (if required)

Whether you require a simple glass repair, or a full windshield replacement our specialist team of auto glass technicians are here to help.



## **TOTAL LOSS** COVERAGE

### **Total Loss Savings, Compliments of AutoCanada Collision Centres.**

We understand the stresses involved with having your car deemed a total loss by your insurance company and we would like to help.

If your covered vehicle has been brought to an AutoCanada Collision Centre and is deemed a total loss by your insurance company, present this certificate to entitle you to receive a \$500 discount off the purchase price of any new or pre-owned vehicle from any AutoCanada dealership location.

**Client Name:** \_\_\_\_\_

**Insurer:** \_\_\_\_\_

**Claim #:** \_\_\_\_\_

**AutoCanada Collision Centre Representative:**

\_\_\_\_\_

For a full listing of AutoCanada locations visit:  
**[autocan.ca/dealerships](https://autocan.ca/dealerships)**

To redeem, this offer voucher must be presented to an AutoCanada Product Advisor or Sales Associate upon initial sales consultation. Some conditions apply. Not to be combined with any other offer.



125 Glendeer Circle SE  
Calgary, Alberta T2H 2S8

Sales:  
403-291-6458

Service:  
855-209-5661

[courtesychrysler.com](http://courtesychrysler.com)



### Courtesy Collision Centre

5050 11 Street SE  
Calgary, Alberta T2H 2Y5  
403-255-4334

### 24 Hour Towing by City Wide Towing to Courtesy Collision Centre

City Wide Towing 403-287-9111  
reference Courtesy Collision

### Collision Centre Hours

Mon-Fri	8:00 am – 6:00 pm
Saturday	9:00 am – 1:00 pm
Sunday	Closed



Email [bodyshop@courtesychrysler.com](mailto:bodyshop@courtesychrysler.com)

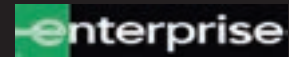
## TRANSPORTATION SERVICES

Keeping you mobile.

AutoCanada Collision Centres offer the following convenient services to help keep you mobile and where you need to be while your vehicle is in for repair;

- ✓ Shuttle services
- ✓ Convenient rental vehicle partnerships and arrangements

AutoCanada Vehicle Rental Partner



A proud member of



These are some of the many insurance companies we have worked for, and continue to work with:

