



CERTIFIED
COLLISION REPAIR NETWORK



IN THE EVENT OF A COLLISION



Detachable Tow Card



In the event of a collision
**It's your right
to choose where your
vehicle is repaired.**

Have your vehicle towed to



CERTIFIED
COLLISION REPAIR NETWORK



Collision Towing

1-613-227-6639

Detach this no-charge tow* card,
hand to tow truck driver, and
insist your vehicle be towed to:



Located at 417 Nissan

1599 Star Top Road
Gloucester, ON K1B 5P5

877-736-8218



WELCOME TO NISSAN CERTIFIED COLLISION REPAIR NETWORK

Your NISSAN Certified Collision Repair Network is located right here at 417 NISSAN in our AutoCanada Collision Centre. We have the right technicians, equipment, and tools along with the knowledge to get the job done right. For a timely, high-quality repair, 417 NISSAN recommends choosing a NISSAN Certified Collision Repair Network.

In the unfortunate event of an accident you can be sure both you and your vehicle are in good hands with an AutoCanada Collision Repair Centre. At each AutoCanada Collision Repair Centre we work hard to ensure that no detail is overlooked when it comes to repairing your vehicle.

TRUST US TO MAKE IT EASY FOR YOU

We will make estimating and insurance approvals anxiety-free. For fast approvals, we will communicate proactively with your insurer by transmitting images and information digitally along with working with your adjuster directly to get you back on the road quickly and efficiently.



CHOOSE WISELY, INSIST ON NISSAN
CERTIFIED COLLISION REPAIR
NETWORK AT AUTOCANADA
COLLISION CENTRES.



NISSAN CERTIFIED COLLISION REPAIR NETWORK

- ✓ Have the peace of mind knowing your vehicle is in good hands and will be repaired using the appropriate parts, tools, and equipment.
- ✓ Certified Collision Centers prioritize the use of new NISSAN Replacement Parts over others.
- ✓ Certified Collision Centers have I-CAR Gold Class® business recognition and are trained to repair the vehicle to maintain future crash worthiness. Includes limited warranty on collision repairs for as long as you own the vehicle*

*For complete information concerning coverage, conditions, and exclusions, see AutoCanada Collision Centre.





**QUICK AND CORRECT.
DELIVERED WITH A LIMITED LIFETIME WARRANTY.**

At AutoCanada Collision Repair Centres, we practice a "fix it right the first time" philosophy. Using our advanced production system, accompanied by state-of-the-art equipment and factory-trained technicians, we will repair your vehicle back to showroom-like condition.

We guarantee that all repairs carried out on your vehicle will meet or exceed industry standards and we always strive to deliver 100% satisfaction. We stand behind our workmanship with a lifetime warranty on all repairs performed. In addition, parts are subject to manufacturer's warranty if applicable.

**SAFETY IS REPAIRING THE THING
YOU CANNOT SEE**

Not only will we repair your vehicle to its original condition, our OE trained and certified collision repair experts will always look for the unique safety features on your vehicle that simply must be properly repaired.

- ✔ Electronic perimeter monitoring systems that must be re-calibrated for accuracy.
- ✔ Bluetooth and hands-free link connections are in sync.
- ✔ Structural components of your vehicle are manufactured with high strength steel or aluminum and must be repaired by a collision expert to ensure the vehicle dynamics and occupant protection remain safe.



**It's your right
to choose where your
vehicle is repaired.**

As stated in the Ontario Auto Insurance
Consumer's Bill of Rights

Section 13:

**It is your right to choose
your repair facility.**

Drive or have your vehicle
towed to the experts at



to restore your vehicle to
its original factory standards.



FACTORY-TRAINED TECHNICIANS & I-CAR PROFESSIONALS

AutoCanada Collision Centres meet and exceed the highest level of standards in our industry.

Our highly skilled certified technicians are I-Car Professionals who take pride in their work and are continually upgrading their education and training to ensure they execute the highest quality repairs. Membership in professional trade associations indicate that our facility is keeping up with the latest repair techniques and procedures.



DETAILED & RESPONSIBLE CARE



AutoCanada has a long history of concern for the environment, and actively seeks ways to meet the growing transportation needs of society in ways that are less harmful to our earth.

We are proud to host environmentally friendly waterborne paint technology at all our collision centres instead of using materials containing harsh chemicals. Our certified technicians offer consistent, professional and accurate auto repair services using environmentally friendly practices in order to better serve your vehicle and the community.

WHAT TO DO IN THE EVENT OF A COLLISION

- 1 Ensure safety of all occupants.
Call 911 if anyone is injured.
- 2 Move vehicles to a safe location
(if driveable).
- 3 **Do not sign anything for anyone other than the police!**
- 4 At the scene, fill out the collision data form provided on the following pages. Both your insurance company and the police collision reporting centre will require this information to process any claims.
- 5 Remember to use the **detachable tow card** on front cover of this brochure to provide directions and instructions.

In Ontario, all accidents exceeding \$2,000 in combined damage to vehicles must be reported to the police or a collision reporting centre within 24 hours.

If necessary, contact the police.

OPP.....1-888-310-1122
or from a cell phone call *OPP (*677)
Emergency.....911
24-Hour Towing.....1-613-227-6639
AutoCanada Collision Centre.....877-736-8218



COLLISION REPORTING CENTRES

A Collision Reporting Center is a police facility created to assist motorists in reporting motor vehicle collisions. No fees are charged to police or motorists. All expenses are paid by Ontario's insurers.

- ❑ **Ottawa Police**
474 Elgin Street
Ottawa, ON K2P 2J6
613-236-1222
ottawapolice.ca
- ❑ **Ottawa Police**
East Division Station
3343 St. Joseph Blvd
Orleans, ON K1E 3X8
613-236-1222
ottawapolice.ca

More information about Accident Support Services International Ltd. and their locations throughout Ontario can be found at www.accsupport.com

In Ontario, all accidents exceeding \$2,000 in combined damage to vehicles must be reported to the police or the closest collision reporting centre within 24 hours.

The information you record here is typically what both the Police Collision Reporting Centres and your insurance company will require.

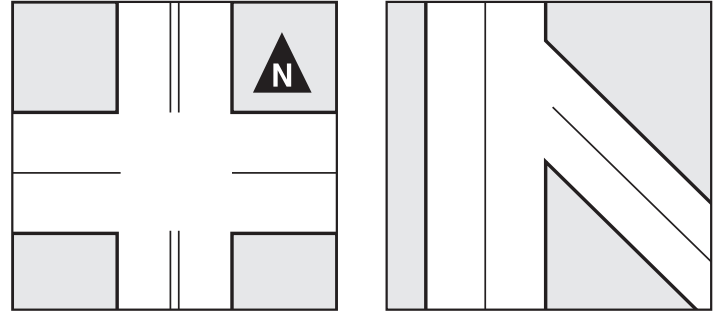
COLLISION INFORMATION

Date:	Time:
Location:	
Officer:	Badge:
Incident number:	

OTHER DRIVER + VEHICLE INFORMATION

Other driver name:	Plate number:	
Driver's licence number:	Make and colour:	
Address:	Owner (if not the driver):	
	Address:	
Contact numbers:		
Home:	Work:	Insurance company:
Cell:	Policy number:	Expiry:

COLLISION DIAGRAM



D - Driver 1 - Other Driver #1 2 - Other Driver #2

Witness name:
Address:
Phone number:
Licence plate number:



Take photos of everything that might assist in reporting the collision:

The accident scene and surrounding area, including vehicle positions, collision points, skid marks, debris field, nearby signs/signals and physical injuries.

GLASS & WINDSHIELD REPAIR

At some point in your vehicles lifetime you may require glass, or windshield repair or replacement. Your vehicle's glass and windshields can become cracked, chipped, or scratched in the course of daily use. Windshields will also deteriorate over time due to factors like the sun, dirty windshield wipers and general debris from the road.

Our glass repair services include:

- ✔ Front & rear windshield repairs
- ✔ Windshield replacement
- ✔ Safety system recalibration
- ✔ Car window & power window repairs
- ✔ Competitive pricing & insurance claims assistance (if required)

Whether you require a simple glass repair, or a full windshield replacement our specialist team of auto glass technicians are here to help.



TOTAL LOSS COVERAGE

Total Loss Savings, Compliments of AutoCanada Collision Centres.

We understand the stresses involved with having your car deemed a total loss by your insurance company and we would like to help.

If your covered vehicle has been brought to an AutoCanada Collision Centre and is deemed a total loss by your insurance company, present this certificate to entitle you to receive a \$500 discount off the purchase price of any new or pre-owned vehicle from any AutoCanada dealership location.

Client Name: _____

Insurer: _____

Claim #: _____

AutoCanada Collision Centre Representative: _____

For a full listing of AutoCanada locations visit:
autocan.ca/dealerships

To redeem, this offer voucher must be presented to an AutoCanada Product Advisor, or Sales Associate upon initial sales consultation. Some conditions apply. Not to be combined with any other offer.



TRANSPORTATION SERVICES

Keeping you mobile.

1599 Star Top Road
Gloucester, ON K1B 5P5

Sales / Service / Parts:
613-749-9417

417nissan.com

1599 Star Top Road
Gloucester, ON K1B 5P5

877-736-8218

Collision Centre Hours

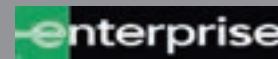
Mon-Fri 7:30 am – 5:00 pm
Sat-Sun Closed

417nissan.com/bodyshop/index.htm

AutoCanada Collision Centres offer the following convenient services to help keep you mobile and where you need to be while your vehicle is in for repair;

- Loaner and courtesy vehicles*
- Shuttle services
- Convenient rental vehicle partnerships and arrangements

AutoCanada Vehicle Rental Partner



A proud member of



These are some of the many insurance companies we have worked for, and continue to work with:



* Some conditions apply. See your AutoCanada Collision Centre representative for full details of your insurance coverage and options.